



COURAGE POWERED CONVERSATIONS[†]

Building Confidence with Skills to Say What Needs to be said

<p>Why this course:</p>	<p>You know you should say something but...you don't. You are not suffering in silence from a lack of conviction or even a lack of understanding of the consequences of leaving things unspoken. You are just painfully aware of the more compelling consequences of trying and failing. You simply don't have enough confidence in your ability to engage in difficult conversations and reach a positive outcome.</p> <p>But while it may be quiet on the outside, on the inside it's getting louder and louder. New voices of negativity join the chorus with each encounter. Fear, frustration, resentment; they won't be silenced forever. They always find ways to be heard through other forms of expression: error, apathy, division, cynicism. Consider your growing discontent and multiply that by all the people in your organization. You immediately comprehend the danger of leaving the truth unspoken.</p> <p>In this dynamic module from our groundbreaking Relationeering Series, we tackle the hard truths about speaking the truth and equip you with the insight, tools and skills that will allow you to master Courageous Conversations.</p>		
<p>Learn how to:</p>	<ul style="list-style-type: none"> ▪ Speak Truth to Power ▪ Resolve Issues ▪ Reveal Problems ▪ Address Expectation Gaps ▪ Effectively Intervene ▪ Avoid eruptions of suppressed emotions 		
<p>Ideal for:</p>	<p>Team Leaders, Shift Managers, Foremen, Project Leaders, Internal Consultants, Management Trainees, Executives, Board Members, and those that report to them.</p>		
<p>Duration:</p>	<p>Half Day: Foundational</p> <ul style="list-style-type: none"> • Inspiration and Information • Practical insights into the success components of Courage Powered Conversations 	<p>Full Day: Motivational</p> <ul style="list-style-type: none"> • Strategy Sessions for Before, During and After • Introduction to the Essential Skills 	<p>Two Day: Transformational</p> <ul style="list-style-type: none"> • Skill Activation • Changing a culture of fear and silence
<p>Agenda:</p>	<p>Half Day</p> <ul style="list-style-type: none"> • Beyond the Moment: A vision of tomorrow with and without courage • The success components of a Courage Powered Conversation • Needless casualties of communication • The problem is the problem 	<p>Full Day adding</p> <ul style="list-style-type: none"> • Facing your GIANTS • Preparing for Truth on both sides of the conversation • The <i>Safe Zone</i> • Building on success 	<p>Two Day adding</p> <ul style="list-style-type: none"> • Skill activation practice • A personal action plan for addressing the urgent • The seeds of culture change

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