DURATION
1 - 2 days

FORMAT
In-person
Virtual

OBJECTIVES
• Determining the role that listening is playing in your communication success (or failure)
• Identifying the five approaches to listening
• Practicing listening in a variety of situations
• Giving and receiving feedback to improve your listening skills

WHY IT WORKS
With proven, research-based assessment data at the center of this course, Can You Hear Me Now? provides a personalized learning experience for each participant. Through the use of relevant video and hands-on, experiential learning activities, participants discover how to successfully communicate with others by modifying their listening styles when communicating with clients, direct reports, peers, and their superiors, creating efficient, productive, and effective work environments.

LEARN HOW TO
• Apply insights for your listening approaches, including your strengths and challenges
• Recognize and use effective approaches for different listening situations
• Develop action plans for applying your new listening skills

IDEAL FOR
• Anyone whose success is dependent on effective communication
• Anyone seeking to enhance their productivity and effectiveness in all areas through improving this critical skill.

AGENDA

DAY 1 & 2
Customized to meet the client need.

Give us a call when you’re ready to Level Up!
leadstrat.com | 800.824.2850